



**Jeffers,  
Mann &  
Artman  
Pediatric  
and Adolescent  
Medicine, P.A.**

# Transportation Resources



## WAKE COUNTY

**GoRaleigh Access:** 919-966-3459 or email trip requests:

[GoRaleighAccess@raleighnc.gov](mailto:GoRaleighAccess@raleighnc.gov)

310 W. Martin Street, Suite 212, Raleigh, NC 27601

Provides transportation services for people with disabilities. All trips must be scheduled at least 24 hours in advance. Hearing or Speech Impaired: If your hearing or speech is impaired and you use TTY (Teletypewriter Service), please call North Carolina Relay at 800-735-2962 and request a connection to GoRaleigh Access, 919-996-3459.

<https://raleighnc.gov/go-raleigh-access>

**GoRaleigh:** 919-485-7433

314 S. Bount Street, Raleigh 27603 (Bus Port)

Go Raleigh Operations Office: 8 a.m. to 5 p.m. Monday-Friday

Located at 4104 Poole Rd., Raleigh, NC 27610

Check website for most up-to-date information on bus schedules

<https://goraleigh.org/maps-schedules/>

**GoTriangle:** 919-485-7433

901 Slater Rd. Durham, NC 27703 (Bus Port)

Office Hours: Monday-Friday: 6 a.m. - 6:30 p.m.

Saturday, Sunday and Reduced Service Holidays:

7 a.m. - 3 p.m.

Free vanpool matching available to general public and regional bus service to Raleigh, Durham, Chapel Hill, RTP and RDU. Bus schedules available Moore Square information booth. Offers direct airport shuttles from Regional Transfer Center

[www.gotriangle.org](http://www.gotriangle.org)

**GoWake Access:** 919-212-7005

220 Swinburne Road, Raleigh 27610

To reserve a seat call 919-212-7005, if you are an established Medicaid client you can call or reserve your trip via the online portal. General riders must call the day before the trip to schedule a ride, Medicaid Recipients must call 3 days prior to appointment. If you are traveling outside of the county, it is strongly recommended to call at least 5 days in advance of your trip.

[www.wakegov.com](http://www.wakegov.com)

**Wheels 4 Hope:** 919-832-1941

411 E. Durham Rd. Cary, NC 27511

Provides affordable, reliable transportation to low-wage families and individuals who are referred to by one of their partnering agencies listed on the agency's website [ww.wheels4hope.org](http://ww.wheels4hope.org)

## JOHNSTON COUNTY

**JCATS (Johnston County Area Transit System)** 919-202-5030

Need public transportation? Call JCATS. All requests are considered individually to determine if a ride can be scheduled. Call by noon the business day before transportation is scheduled to see if transportation is available. Public transportation is no \$6 per ride in county. Rides outside of county are \$15 but subject to change. For transportation to Medicaid-covered services, call Johnston County Medicaid Transportation 919-202-5873  
Email: [info@jcats.org](mailto:info@jcats.org)

**Johnston County Medicaid Transportation (Johnston County Social Services):** 919-202-5873

Medical transportation can only be provided to medical appointments for services that are covered by Medicaid. For appointments, call 919-202-5873. A three work-day notice is required when scheduling medical transportation unless there is an emergency. When calling, leave the following information: rider's name, phone number, date of appointment, location of appointment, appointment time, any special needs, if a volunteer is needed to ride to the appointment, and their name and relationship to the rider.

## Harnett County

**Harnett Area Regional Transit System (HARTS):** 910-814-4019

250 Alexander Dr., Lillington, NC 27546

Provides pay-as-you-go service available to all Harnett County residents. Call HARTS office no less than 48 hours in advance of your trip. All trips are scheduled on an availability basis.



## Online Resources

**Community Care of NC** | [www.ccwjc.com/resources](http://www.ccwjc.com/resources)

Resource database provides information about services offered in Wake and Johnston County.

**Wake County Network of Care** | [wake.nc.networkofcare.org/mh](http://wake.nc.networkofcare.org/mh)  
Information on local services and organizations in Wake County.

**NC 2-1-1** | [www.nc211.org](http://www.nc211.org)

Information and referral services by United Way of North Carolina.

**Aunt Bertha** | [www.auntbertha.com](http://www.auntbertha.com)

Information about local free or reduced cost services like medical care, food, job training and more.